



## New Deputy Registrar Agreement

### Questions and Answers from Feb.10 Webinar.

- **Will there be guidelines to indicate what must be measured to be considered proficient?**  
The Deputy Registrar will be expected to train their staff using the title certification training which DVS will place on Info Hub.
- **Why are we having to print stickers now at our own expense? How about we get a working MV system first?**  
To improve customer service and we are currently working on the MNDRIIVE system deployment for November 2020.
- **How would a laser printer print plates?**  
There is no change to how plates are printed; they will continue to be manufactured by the Corrections Department. The laser printer is used to print the year sticker.
- **Will the stickers require a special toner?**  
The stickers will be printed on the laser printer.
- **Like duplicate titles, will we have the option of not printing the stickers in our office?**  
At this time, all stickers will be printed at the office.
- **Have these been tested to hold up in the cold/salt on roads. We have issues now with stickers not staying on plates?**  
This process is currently being used in New Mexico.
- **When will the State be issuing these scanners?**  
DVS will be providing each office with one scanning imager.
- **What model scanner will be provided?**  
Please return to this page in a few days for an update.
- **It was said in house session yesterday that each office would get 1 scanner is what they are shooting for, so if we are going to be required to print stickers then I believe the state should issue these laser printers.**  
DVS is not providing the laser printers.
- **If we are doing DL scanning now, can we use that same one for MV scanning or do we have to use one issued by the state?**  
You can use both.

- **How many offices are scanning currently?**  
There are 75 offices currently scanning.
- **Do you have a ballpark idea of how much a laser printer will cost?**  
While DVS has not asked for formal quote, our pricing research of our own laser printers is running about \$700 to \$800. Your price may vary depending on model.
- **After scanning would we still be sending in the originals?**  
At this time, you will be sending in the originals to DVS.
- **So will it be like DL where we still mail in the title/PS2000 and then just be able to shred the other documents such as special plates applications, impound plate documents, etc.?**  
At this time you will still mail in the originals to DVS.
- **We lease our printer. Will this still be a viable option with the new requirements?**  
If the laser printer you currently have under lease is a major brand laser printer, this will probably be sufficient.
- **Can you send out a copy of the MMB policies?**  
DVS will post these in Info Hub. The policies are also [publically available on the MMB website](#) by following this link.
- **Can all of the annual requirements, reporting proficiency, HR policies, and data privacy, be included in one document deputies' sign? With so many new things to report annually, something is going to get missed.**  
Yes, that is the intent. The Deputy Registrar would work with the regionally based liaisons for the certifications.
- **So, we'll be required to have commercial color laser printers for the 4 years of different stickers?**  
Stickers will be printed on demand on a good quality, commercial laser printer. The intent is the Deputy Registrar would have the print on demand sticker sheets and you would print the sticker on the appropriate year.
- **So, we need to have 4 colors of paper that we will have to change out for each year?**  
The color of the stickers will continue to change each year and the intent is the Deputy Registrar office would have multiple years of stock, just like now.
- **Will we need a different printer for printing DL docs?**  
That will depend on how your office is set up.
- **Will we ever be entering in our weight stickers/keeping track of weight sticker inventory again? We still have the little stickers that go hand in hand with each sticker and say the weight code that we used to use in E-support before MNLARS and just wondering if I can toss those.**  
DVS will have a Liaison contact you.
- **Are we going to have to print weight and month stickers too?**  
No, at this time there is no plan to print on demand the weight stickers or month stickers. Only the year sticker will be printed on demand.