



Sent March 27 –2<sup>nd</sup> Message

## To: All Deputy Registrars and Driver's License Agents

Good afternoon,

We know the past few days have been both busy and stressful. We appreciate your patience as we work through this together.

DVS communications to you will continue through the Tuesday updates and posts under the resource tab on Info Hub.

You can access Info Hub from your home computers at [dvsinfohub.dps.mn.gov](https://dvsinfohub.dps.mn.gov).

### IMPORTANT COMPUTER INSTRUCTIONS

*The following computer instructions were shared with you earlier today.*

As you prepare for the temporary closure of your office:

- Leave IDEMIA computers on - do not close them..
- You may close the computers used for MNLARS and Fast DS.

**Driver's Licenses and ID Cards:** Once it reaches his desk, Gov. Walz is expected to sign a bill passed by the Minnesota legislature that includes an extension for Minnesotans whose driver's licenses or ID cards expire during this time.

The bill extends the expiration date for any valid driver's license, instruction permit, provisional license, operator's permit, limited license, and farm work license that would expire during the peacetime emergency. The expiration dates for these licenses will be extended for two months after the month the peacetime emergency ends.

**REAL ID:** U.S. Department of Homeland Security Acting Secretary Wolf issued a statement yesterday that officially extends the REAL ID effective date to **October 1, 2021**. We are updating all our online materials to reflect this change. To view his statement, [click here](#).

**Stay-at-Home Order:** Deputy registrars and driver's license agents are not exempt from the stay-at-home order.

- If your office is located near the Minnesota border, you are still required to close, even if some of your customers are out-of-state dealers.
- Dealers are allowed to stay open for limited sales and auto repair. If they sell a vehicle with no registration or expired registration they should follow regular procedures and issue a 21-day permit. The DVS office in Town Square will be closed so they cannot drop off work.

**DVS Operations:** DVS offices will be closed March 28-April 10.

To view the news release that went out earlier today, [click here](#).

The following DVS **operational functions** will continue:

- DVS staff able to telework will continue to process driver's license and title and registration applications submitted through your offices before the stay-at-home order took effect.
- PIC will be operational, however with a lower capacity for calls. We are encouraging customers to use the email contact forms on the DVS website ([drive.mn.gov](https://drive.mn.gov)).
- Mail renewals will continue to be processed through DHS, checks deposited and plate and stickers sent to customers.
- The online registration renewal system will remain operational.
- MINNCOR will continue to receive, process and mail license plates and stickers to customers.
- The vehicle registration renewal notices will continue to be printed and mailed to customers.
- IDEMIA will have no interruption of service, cards will be produced and mailed to customers.
- Refund checks will continue to be processed.
- MNDRIVE teams will telework and continue work on the project.

**Sent March 27 – 1<sup>st</sup> Message**

**To: All Deputy Registrars and Driver's License Agents**

**IMPORTANT COMPUTER INSTRUCTIONS**

As you prepare for the temporary closure of your office:

- Leave IDEMIA computers on - do not close them..
- You may close the computers used for MNLARS and Fast DS.

Watch for more information later today.

We will continue to send notifications through Gov. Delivery but will also post them under the resources tab on Info Hub. You can access Info Hub from your home computers at [dvsinfohub.dps.mn.gov](https://dvsinfohub.dps.mn.gov).

Sent March 25

**To: All Deputy Registrars, Driver's License Agents and Dealers**

Governor Tim Walz issued a stay-at-home order for Minnesota effective Friday, March 27, at 11:59 p.m. through April 10. Only essential services will remain open. Certain activities are allowed, such as outdoor exercise, obtaining food, gas, and needed supplies, seeking medical services, caring for others, and relocating due to safety or displacement. For more information [click here](#).

**What this means to you.**

Beginning Saturday, March 27:

- All driver's license agents and deputy registrar offices must close.
  - All Fast DS and motor vehicle work in your office must be fully processed. You cannot have any unprocessed work.
  - All financial deposits must be made by 11:59 p.m. on Friday, March 27. You cannot have open reports.
  - All inventory should be secured in your office for the duration of the stay-at-home order.
- All DVS offices will be closed.
  - DVS staff that can do so will telework, processing applications and responding to public emails.
  - The MNDRIVE project team will work remotely on the VTRS and Fast V11 to V12 project.
- Dealers: The order recognizes that motor vehicle repairs and limited sales are considered critical services and may continue during this period. According to the order, dealerships may conduct "sales that are necessary to allow for essential travel, when conducted by appointment, and only when CDC and MDH guidelines, including social distancing, can be met."

Granting extensions for driver's licenses and ID cards requires a change to state law. The Minnesota legislature is scheduled to consider this topic on March 26. The Minnesota Department of Public Safety Driver and Vehicle Services division (DPS-DVS) will provide additional information and guidance if anything changes.

We know this is a challenging time and we appreciate all that you have done in the past several weeks to serve your communities. Complying with the Governor's stay-at-home order will make a positive difference for the health and safety of Minnesotans.