

Deputy Registrar Weekly Update – June 16, 2020

Going forward these meetings are moving to bi-weekly, the next meeting will July 30

Standard Driver's License Eye Exam - Renewal

If a customer chooses to have their vision checked and take a photo they must then pass the vision test. If they fail the vision test they would need to have an eye dr. complete and return the vision form before we would be able to issue their driver's license.

At this time, vision and photo are waived on Standard DL this would only be if someone requests that you do this for them.

EDL Acceptable Documents

The time frame for documents on EDL varies from REAL ID, we are unable to change the requirements as they are listed. Changes would need to be made through legislative session. There is no waiver for expired documents, to our knowledge the Passport Agency is still processing passport applications.

Name Change

If a customer is applying for a REAL ID / EDL and all of their documents match their current record with us, then we do not need anything further from them. For instance, they are applying for an EDL and they present to you their passport, social security card and two residence documents, but on the questionnaire they indicate a previous name. As long as all of the documents that they presented to you match the name on file, we do not need anything from them on the previous name. If you need clarification on this issue, please reach out to your DL liaisons and they will be happy to assist.

Farm Permit

At this time only those that are 16 are older are able to book a road test online. For customers that need to schedule a road test to get their farm license, they must call the exam station to schedule for outside the metro area, within the metro they would contact PIC.

Vehicle Registration Renewals

We have a contract with DHS for processing our vehicle registration renewals. When the mail is opened, the checks and renewal notice are run through and cashed, if any discrepancies are discovered then this transaction is sent back to us at DVS to research further.