

Document Retention for Deputy Registrars and Driver License Agents

Effective 9/17/2021

Use this guide to review what your document retention needs are. Deputy Registrars and Driver License Agents need to retain certain physical paper documents. This guide includes a table detailing the types of documents, what must be included, and how long to retain the documents.

Document	<u>Years</u>	Note
Departmental correspondence including but not limited to error reports	5	
Departmental annual performance review report	5	
Deputy NSF Files (Pending)	3 years or until after audit	
Deputy NSF Files (Closed)	3 years or until after audit	
Notification of Lessee Designation	See Note*	*Note: Destroy paper or return to customer after satisfactory imaging. If received with title application, retain for title application record series retention length
Defective License Plates, Stickers and Title Stock	See Note*	*Note: Destroy after audit
Credit Card Slips	3	