

MINIMUM SYSTEM REQUIREMENTS

DVS and MNIT strongly encourage deputy registrars and driver’s license agents to engage with a reputable IT Managed Service provider in their area.

Operating System:	Windows 10 (Microsoft Link)
Processor:	1.8 gigahertz (GHz) or faster compatible processor or System on a Chip (minimum) Recommended: Intel® Core i5 2.7GHz Processor (or better)
RAM:	4 GB (minimum) 8 GB (recommended)
Hard drive size:	64 GB or larger hard disk (or greater)
Graphics card:	Compatible with DirectX 9 or later with WDDM 1.0 driver (or better)
Display:	1024x768 (or better)

Additional Information

- Systems, services, updates, and patching will be reviewed and maintained for compliance every 30 days (monthly):
 - Operating systems
 - Internet browsers
 - Drivers
 - Antivirus solutions
 - Third party applications
- External parties are responsible for support and maintenance of their IT infrastructure including but not limited to:
 - System management and security
 - Network management and security
 - Attached peripherals
- DVS reserves the right to block access to internal systems and services for users, sites, endpoints, and protocols which are not compliant with minimum hardware, browser, or security requirements.

Supported Browsers:

Browser:	FAST	MNLARS	HP Permits	ESupport
Internet Explorer 11 Current version and one prior version	■	■	■	
Internet Explorer 9 or above (must be run in compatibility mode)	■			■
Microsoft Edge Current version and one prior version	■	■		
Safari Current version and one prior version	■			
Google Chrome Current version and one prior version	■	■	■	
Mozilla Firefox Current version and one prior version	■			
Opera Current version and one prior version	■			

Additional Information

- JavaScript and Cookies must be enabled for all web browsers.
- If using a browser other than the supported desktop browser (for example, a mobile device or tablet), MNLARS and ESupport may not work.
- Supported web browsers without a version identified should be understood to be the most recent fully patched version of that browser.
- Limited support will be provided for versions of supported web browsers released within the last 12 months.
- There is no support for beta versions of browsers. Browsers such as Internet Explorer, Firefox, and Chrome may automatically update to the latest browser version that is compatible with client operating systems. If you are using a recently released browser update, please be aware that there may be a delay in support of the new browser release while we conduct reviews and implement product adjustments.

Scanners

Scanning station requirements:

- Windows 10 compatible
- 64 bit
- Minimum scanner quality of 200 dpi
- .NET Framework version 4.7.2 or greater
- TLS 1.2 (Windows 10 automatically supports TLS 1.2)

Laser Printers

Laser printers will be used to print vehicle permits and registration stickers.

Color is not required.

- High-quality laser printer
- Print resolution 300 dpi
- Windows 10 compatible