

FAQ – New Card Design



New Card design common questions:

Is the new card Real ID Compliant?

- No. Real ID cards will be available when the new computer system, FAST/DS, goes live on October 1, 2018.
- REAL ID cards will have the same card design with the Real ID indicator, a gold star next to the upper right hand corner of the photo.
- The current card and the new card design can both be used for federal purposes through October 1, 2020, this allows Minnesotans additional time to obtain a REAL ID compliant card.

Why not wait to release the new card design with REAL ID?

- The new card design is separate from implementation of REAL ID.

What's new about the design?

- The new cards feature the State of Minnesota branding and colors.
- Under 21 cards will be vertical, making it easier for businesses to identify those not able to make purchases that are prohibited to minors.
- Different color headings will identify instruction permits, commercial driver's licenses, and other card types.

How long are the old cards valid for use?

- All cards are valid through the expiration date as displayed on the card.

Will a fee be credited toward the new card if customer applies for a card with the new design or a REAL ID in the interim?

- Real ID's will be available October 1, 2018 and will have the new card design. No credits will be given toward Real ID cards for cards issued prior to October 1, 2018.

What security features do the cards have?

- Real ID indicator (for REAL ID compliant cards)
- Security Design in the background printing
- Ghost image

What security features have changed?

- Real ID Indicator
- Ghosts Image

The Instruction Permit (IP) sample has no photo, will the Commercial Learners Permits (CLP) will also have no photo on the card?

- The sample IP card without a photo was depicting a No Photo Variance per Minnesota Rule 7410.1810. IP cards will have photos unless the MN resident submits a No Photo Variance request. CLP's will not have a photo because the individual will also have their driver license.

Where is the status check date on the card?

- Cards issued for individuals that previously had a status check will now expire on the date their limited term expires. The word "Temporary" prints above the photo.

New card design and you:

Do I need to have the new card design?

- No. You do not need to obtain a new driver's license or ID card unless your current card is expiring or if you need to update the information reflected on your current card such as a name or address.

Is the cost for the current ID's/DL's offered for a renewal or duplicate application increasing?

- The cost of the card is not increasing.

Will the new design cost more?

- There is no change in cost for the new card design.

Why isn't the Veteran Indicator on my card?

- The Veteran indicator will be available October 1, 2018 when the new computer system, FAST/DS, goes live.

Will letters be mailed to veterans that currently have the veteran designation on their card to let them know they need to apply and pay for a new card?

- The veteran indicator will not be available until cards issued after October 1, 2018. Veterans who have applied have been told they will need to apply for a duplicate or can wait until they renew.

When will the DNR Hunting & Fishing Indicator's be on the card?

- The DNR hunting and fishing indicators will be available October 1, 2018 when the new computer system FAST/DS goes live.

Why didn't I receive a card with the new card design?

- Regular Driver License and ID Cards processed after August 6, 2018 will have the new design. If you receive the old design, this indicates the card was processed before the changeover to the new design.
- Enhanced Driver License and Enhanced Identification cards will reflect the new card design on October 1, 2018.

Why is my card Vertical not Horizontal?

- Industry standard requires all cards for individuals under 21 to be vertical. This change will allow Minnesota to be in compliance with this standard.

What information do people see when they run my DL/ID with the new design at retailers?

- The same information that is printed on the card.

How do the security features affect me?

- Security features protect the integrity of the card and prevent the creation of fake cards.

Will CLP (Commercial Learners Permit) holders be able to drive immediately using the temporary paper or will they have to wait until they receive the hard card in the mail?

- The CLP photo receipt will be available beginning Oct. 1, 2018. The photo receipt will be valid to drive on until they receive the CLP card.

Misc. new card design questions:

Where did the funding come from to pay for the new design?

- The design of the card is included in the card contract.

What is/will be the financial cost on taxpayers for the creation of the new design?

- The design of the card was included in the card contract.

How was the new design determined?

- Card design committee worked with the card vendor.

Why do we need a new design, the old one was just fine?

- A new design was required to enhance the security of our card.