Department of Public Safety MN.IT Services@DPS

Using Compatibility View in recent versions of Internet Explorer should allow you to view and use the functionality of the ESupport Website

How to Set Compatibility View Settings

To Set Compatibility View Settings:

Go to a DVS login page: (see list below)
HTTPS://WWW.DVSESUPPORT.ORG
HTTPS:/WWW.MNDVSESUPPORT.ORG
HTTPS://WWW.DPS.STATE.MN.US/ESUPPORT

♦ Then go to Tools > Compatibility View Settings
♦ The website you are on should show up automatically > Click add > Click close

Next:
♦ Go to Tools > Internet Options > Security tab
♦ Click on Internet icon > Uncheck 'Enable Protected Mode'
♦ Click Custom Level button
♦ Scroll down to 'Display mixed content', click Enable button
♦ Click Ok until you're at the webpage again.

Finally:
♦ Clear cookies/temporary internet files:
♦ Press **Ctrl** + **Shift** + **Delete**. A list will appear.
♦ Make sure the first four (4) items in the list are **checked**:
   ✓ Preserve Favorites website data
   ✓ Temporary Internet and websites files
   ✓ Cookies and website data
   ✓ History
♦ Click Delete button on bottom of window
♦ When complete, restart workstation

You should clear cookies and temporary internet files often to keep Internet Explorer running smoothly.

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