

Name:	Driver and Vehicle Services Executive Steering Committee			
Meeting Date:	January 20, 2021	Organizer:	Tony Anderson	
Meeting Time:	2:00pm – 4:00pm	Location:	Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting Or call in (audio only) +1 651-395- 7448,,692965391# United States, St. Paul Phone Conference ID: 692 965 391#	

### Purpose of the Meeting

The purpose of the meeting is to discuss high-level work being completed with MNDRIVE and the decommissioning of MNLARS.

Attendance at Meeting: Voting Members*						
Invited:	Position:	~	Invited:	Position:	~	
Tony Anderson*	Program Director, MNLARS, DVS		Amber Backhaus*	Minnesota Automobile Dealers Association		
Carrie Briones	Legislative Analyst, DVS		Ken Buna	FastDS-VS Project Director, Fast Enterprises		
Amanda Coppin*	Deputy Registrar, South St. Paul, DRBOA		Emma Corrie	Director, DVS		
Thomas DeVita	Program Director Support Services, DVS		Andrea Fasbender*	Program Director, Driver Services, DVS		
Jordan Haltaufderheid	Legislative Coordinator, DPS		Joe Heider*	Deputy Registrar, Hennepin County, MDRA		
Pancho Henderson	Chief Business Technology Officer, MNIT/DPS		Scott Lambert*	Minnesota Automobile Dealers Association		
Laura Laudenbach*	Deputy Registrar, Stearns County, MDRA		Liz Lauder	VTRS Admin Support, DVS		



Mike Law	DevOps Manager, MNIT	Jeff Lenarz*	Deputy Registrar, City of Robbinsdale, MDRA
Al Lentsch*	Northland Independent Auto Dealers Association	Joe Lohmeier	MNDRIVE System Architect, FAST Enterprises
Tim Lynaugh	Assistant Commissioner, DPS	Allison Malack	Business Analyst, DVS
Mark Mathison	IT Audit Director, OLA	Beckey Mechtel	Communications, DVS
Nicole Mickelson	Budget Analysist, DPS	Vic Moore*	Minnesota Auto Auctions
Cassandra O'Hern	Deputy Commissioner, DPS	Jared O'Reilly	Deputy Registrar, St. Paul & MNDRIVE Conversion SME, DRBOA
Jody-Kay Peterson*	Interim Program Director, Vehicle Services, DVS	Aly Quinn	MNDRIVE Dealer SME, MADA
Joe Sass	IT Audit Coordinator, OLA	Jeff Schwiesow*	Product Manager, BCA
Dan Stluka	Interim Program Director, Administration, DVS	Dawn VanRyn	Project Management Office, MNIT
Jody Verdon	Data Conversion SME, DVS	Donny Vosen*	Deputy Registrar, Brainerd, DRBOA
Meagan Weber*	Deputy Registrar, Golden Valley, MDRA	Mike Wright	MNIT Incident Manager

Meeting Agenda						
Subject:	Owner:	Notes:				
Welcome/Introductions	All					
Review Previous Action Items	Tony Anderson					
MNDRIVE Update	Tony Anderson Ken Buna					
MNLARS Decommissioning	Pancho Henderson					
Open Discussion	All					



Next Meeting	Tony Anderson	
Review Assigned Action Items	Liz Lauder	

Action Items Assigned				
Date Assigned:	Janua	ry 20, 2021		
<b>Assigned Owner:</b>		Due Date:	Assigned Action Item:	
Tony Anderson		Feb. 17, 2021	Add Molly and/or Mike Hintz, and John Hausladen to	
			meeting invite and agenda	

### **Meeting Minutes**

January 20, 2021

### Attendees:

 DC O'Hern, AC Lynaugh, Tony Anderson, Amber Backhaus, Ken Buna, Amanda Coppin, Emma Corrie, Andrea Fasbender, Joe Heider, Pancho Henderson, Scott Lambert, Laura Laudenbach, Liz Lauder, Mike Law, Jeff Lenarz, Allison Malack, Jared O'Reilly, Jody-Kay Peterson, Joe Sass, Jeff Schwiesow, Dan Stluka, Dawn Van Ryn, Donny Vosen, Meagan Weber

### **Review Previous Action Items:**

- Tony Ask Jody-Kay to discuss with her team waiving \$10 registration suspension fee during Covid-19
  - This item was completed
  - o Jody-Kay said DVS has no statutory authority to waive the fee
- Liz Change occurrence of meetings back to once a month
  - This item was completed
- Beckey Send out communication to dealers that duplicate titles with lien releases must be printed at DVS
  - o This item was completed

### MNDRIVE Update:

- Tony provided an update from the DVS perspective
  - Overall system performance
    - Up and running for 2 months
    - Stable. No outages
    - 49 known issues being worked
      - 15 are high priority
    - SQRs for system corrections or changes



- Deputy registrar technology workgroup being re-purposed to manage and prioritize SQRs for deputies
  - o Process will be finalized at Jan. 25<sup>th</sup> meeting
- o Phase II
  - Incorporates IFTA/IRP for trucking industry
  - Kick-off meeting occurred on Jan. 13<sup>th</sup>
    - Copies of Tony's PowerPoint presentation are available upon request
  - Updates will be included in future ESC meetings
  - Business partners from deputy registrars and trucking association will be involved in development and will attend ESC meetings
    - Mike and/or Molly Hintz Rochester DRs
    - John Hausladen Minnesota Trucking Association (MTA)
- o EVTR
  - Dealer usage continues to grow
    - 2,700 hits as of today
  - Expanded number of dealers on Jan. 18<sup>th</sup>
  - Expanded transaction types on Jan. 18<sup>th</sup>
  - 27 dealers using EVTR
  - 16 deputy registrar offices are completing EVTR transactions
- 3M/MINNCOR
  - Meetings continue
  - 3M adding more structure to their programming
  - Pancho doing an excellent job facilitating
- Ken gave an update from the Fast perspective
  - o Developers added a summary screen, by request
    - In testing phase
    - Should be ready for Production this week
  - Fix coming to reg and title screen for new vehicles
    - Screen wasn't scrolling properly
    - Fix came from home office in Denver
      - Being tested in lower environments
  - o EVTR
    - Added used car dealers on Jan. 18<sup>th</sup>
    - EVTR use has been less than expected
  - Fleets
    - 2 training sessions for e-Services for Business held so far for fleet operators
      - Training sessions were well-received
  - o IFTA/IRP
    - Started base configuration
    - Demo being planned for around Feb. 1<sup>st</sup>
    - Discussions about training and impact to business processes for DR offices that will participate
      - Hope to do some in-person training as well as remote
  - Driver Services



- Letters going out to customers whose licenses/IDs expired during Covid-19 emergency and who have not yet renewed
  - Covid extension no longer available under statute
  - Licenses will expire March 31<sup>st</sup>
- Development taking place to allow customers to upload application documents before visiting offices
  - Business working on process flow, staffing, and communications

### MNLARS Decommissioning:

- Pancho provided an update
  - MNLARS currently operating in read-only mode until Feb. 19<sup>th</sup>
  - MNLARS will be fully decommissioned by March 22<sup>nd</sup>
  - o 65 servers have been decommissioned so far
    - HP Permits solution
    - Stellent image database
  - MNLARS drives will be destroyed beginning Feb. 20<sup>th</sup>

#### Open Discussion:

- Emma talked more about letter to customers with expiring driver's licenses/IDs
  - 2/3 of customers whose licenses expired during Covid peacetime emergency have renewed
  - o 1/3 of customers (300,000) have not renewed
  - Even if peacetime emergency is extended, statute does not provide for more extensions to driver's licenses/IDs
    - Extensions end on March 31<sup>st</sup>
  - Letter being sent to inform 300,000 customers they need to renew
    - Translated versions available on DVS website
  - Exam stations open Saturdays for 6 weeks, beginning Feb. 20<sup>th</sup>
    - Only open for DL/ID renewals, not road tests
    - Andrea said customers who are making changes to standard credentials, plus those getting new, or renewing or upgrading to, EDL or REAL ID will be served at Exam stations on Saturdays for those 6 weeks
    - Customers may also renew at DL Agent offices
  - Letter going out no later than Jan. 25<sup>th</sup>

#### **Review Assigned Action Items:**

Tony – Add Mike Hintz, Molly Hintz, and John Hausladen to meeting invite and agenda

### Next Meeting:

February 17<sup>th</sup>

### **Previous Action Items Assigned**



Dat	e Assigned:	Nove	ember 25, 2020		
<b>*</b>	Assigned Owner:		Due Date:	Completed Date:	Assigned Action Item:
>	Tony Anders	on	January 20, 2021	December 22, 2020	Ask Jody-Kay to discuss with her team waiving \$10 registration suspension fee during Covid-19
~	Liz Lauder		December 31, 2020	December 10, 2020	Change occurrence of meetings back to once a month
Dat	e Assigned:	Nove	ember 25, 2020		
<b>*</b>	Assigned Ow	ner:	Due Date:	Completed Date:	Assigned Action Item:
•	Beckey Mechtel		December 9, 2020	December 31, 2020	Send out communication to dealers that duplicate titles with lien releases must be printed at DVS

Next Meeting							
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					Join on your computer or mobile app		
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					7448,,692965391# United		
					States, St. Paul		
					Phone Conference ID: 692		
					965 391#		