



## Training Information – September 28, 2020

### Important Notes about this timing estimates table:

- Does **not** include time for completing the workbook scenarios or assessments! Be sure to take this into account. Everyone will work through these tasks at different speeds.
- Also does not include time practicing in the **Sandbox**, but this is a critical part of your training!
- There may be some **supplemental video modules** yet to be identified, based on feedback and questions during Sandbox. Something to keep on your radar.

Release Date	Class	Time (Minutes)	Full DLA/DR	Limited DLA/DR	DR Only	Full DLA Only
9/14/2020	Tier 2 Fundamentals	174	✓	✓	✓	✓
	Issuance Basics (w/Camera Stations)	103	✓			✓
	Issuance Basics (w/out Camera Station)	65		✓		
	VS Title & Registration Overview	92	✓	✓	✓	
	Disability Customers & Certificates	31	✓	✓	✓	✓
	VS Registration Transactions in Focus	64	✓	✓	✓	
	VS Inventory Overview & Management	82	✓	✓	✓	
9/28.2020	DS Return to Office Common Customer Requests	64	✓	✓		✓
	VS Title Transactions in Focus	54	✓	✓	✓	
	DS Issuance Review Cases and Compliance Overview	72	✓	✓		✓
	VS Transaction Changes, Corrections, Mistakes, Canceling Sales	96	✓	✓	✓	
	Dealer Work, Repossessions, Standalone Temps, Admin Reviews	26	✓	✓	✓	
<b>Total Estimated Video Module Viewing Time</b>			14 hr 20 min	13 hr 45 min	10 hr 20 min	7 hr 25 min
9/28/2020	DURs/Advanced Users Only: Financials & Security	72	+	+	+	+